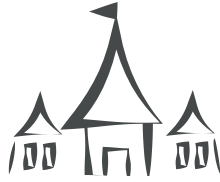




PLASSEY





PLASSEY

Holiday Park

Welcome to Plassey holiday Park and thank you for choosing to stay with us. Plassey Holiday park is a family owned and run Leisure Park set in 247 acres of beautiful rural countryside and we have so much to offer and explore! Enclosed within the welcome folder are all the essential information to make your stay as stress free and pleasant as possible. You will also be able to find more information on our website www.plassey.com where you can see more local attractions and all there is to offer at Plassey.

We hope you enjoy your visit and find everything as you hoped. Should you require help with something or there is an item not to your satisfaction please do not hesitate to contact one of the team as soon as possible. As a five star holiday park, customers are our priority so let us make your stay amazing. The team are always on hand either at our reception or out and about so if they can help in any way just ask.

We hope you have a fantastic time from all the team,

Plassey Holiday Park

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Plassey Holiday Park Information

Reception Opening Times

The reception is open

Sunday - Thursday 9.00 am - 6.00 pm

Friday - Saturday 9.00am - 8.00 pm

During peak periods the reception is open until 8.00 pm every day.

Swimming Pool

Adults only (18 years & over)

9.00am – 10.00am

10.00am – 4.30pm*

*Extended opening to 5.00pm during Peak Season periods & all Saturdays
Children under 16yrs must be supervised by an adult at all times whilst in the pool.

Badminton & Table Tennis

bats & rackets for hire £5 deposit & 50p a bat. Available at reception

Nature Trail

Pick up a Map of the Nature Trail, which is fun for all the family. Along the 2-mile trail It will take you past the fishing ponds through woodlands overlooking the rolling hills & Valleys. Answer all 15 clues correctly & hand back to reception, with a chance of winning a year subscription to the RSPB.

Sauna

Try out our sauna for a relaxing experience.

£10 deposit for the key, and £1 coins. Depending on how long you would like, depends on how many £1 coins you put into the machine. It is 15 mins for every £1.

Please note the sauna is electric on demand so allow 15min for the coals to warm up.

Park Rules

- For the safety of all our guests, we ask you to drive slowly (5mph) around Plassey Leisure Park.
- Dogs across the whole park need to be kept on a short 2 metre lead and dog waste needs to be cleaned up immediately.
- We have a strict Noise Policy on site and require a quiet park from 11pm as we are a family friendly park.
- Please refrain from using bikes, scooters or balance boards after dusk, this is for your own safety as we sometimes have late arrivals which may struggle to see you.
- Camp fires and outdoor heaters are not allowed.
- Ball games are allowed but only use foam balls so that there is less risk of accidents and breakages.
- Our security barrier will close in the evening time until 7.45am. You'll be given a barrier code on arrival or leave your cars in our many car parks.
- Refuse must be put in the designated places stated on the map.
- Sadly, on the day you depart you must be vacated by 10am for Lodges but please pop in and ask for our prices for late checkout.

Security Barrier

Our barrier remains open during Reception opening hours but outside of these hours, the barrier will close. You will still be able to drive onto the park from 7.00 am to 10.30 pm using the barrier keypad. Outside of these hours, you will need to park in one of the car parks overnight.

Please refer to your welcome leaflet given to you at reception for an up to date barrier code.

On-site Warden

Our wardens are always on hand, if you have an emergency or late night issue.

Call **01978 780 277** or **07597 944 806**

Late Check out

Please talk to reception if you would like to leave later than the 10 am check out.

Prices are subject to availability

12 noon Check out - £25

4.00 pm Check out - £40

Checking out

- Check out is at 10am, please speak to staff prior about our late check offers
- Leave used towels in the shower cubicle
- Empty bins and remove any opened or perishable food
- Wash and put away any dirty dishes
- Turn off the lights
- Close windows and lock the doors
- Leave the key at reception as you leave



Hot Tub Rules

We understand that having a hot tub in your lodge is a really special touch to your holiday experience and adds that little bit of extra indulgence to your break. We want you to have pleasurable experience relaxing under the stars and enjoying the company of friends and family. For your (and your guests' safety), it is essential to understand and adhere to the advice and guidelines for proper use as outlined below:

- People with infectious diseases should not use the hot tub.
- The use of alcohol, drugs or medication before or during the hot tub may lead to drowning.
- Smoking and the use of e cigarettes whilst using the hot tub is prohibited
- People on medication should always consult their doctor before using the tub.
- People who are pregnant, obese, have heart conditions, blood pressure problems, circulatory problems, skin conditions or diabetes should always consult their doctor before using the tub.
- Prolonged use of the hot tub can lead to hyperthermia. This is a dangerous condition when the internal body temperature exceeds 37 degrees. Symptoms may include failure to perceive impending hazard, failure to perceive heat, failure to recognise need to leave the tub, unconsciousness and drowning.
- NEVER leave one person alone in the tub or let them sleep in it. This could lead drowning.
- Please treat the tub as if it were your own as maintenance is expensive.
- Do not drink the water, or allow the water to enter your mouth.
- NEVER allow children under 5 in the hot tub.
- In the interest of the peace and quiet for other guests staying on site the hot tub cannot be used past 11pm.
- Do not use the tub immediately after strenuous exercise.
- Do not open the electrical box of the hot tub.
- Enjoy the hot tub but remember Any damage to the hot tub, the cover, cover lifting arm and handles will be charged for.

Hygiene

Guests must shower and use the toilet before entering the hot tub.

Fake tan will stain and dirty the hot tub, requiring us to empty the hot tub and switch it off. This will incur a cost.

Do not use any soaps or detergents of any type in the hot tub, this will result in it having to be shut down, emptied and refilled. This will incur a cost.

Appropriate swimwear should be worn at all times, naked bathing is not permitted.

Children & Pregnancy

Risk to children – Extreme caution must be exercised to prevent unauthorised access by under age children. The hot tub cover must remain closed at all times unless a responsible adult is present.

No children under 5 years old are permitted in the tub, as they cannot regulate their body temperatures suitably.

Instruct your children to shower and visit the toilet prior to use of the tub and inform them to keep their heads out of the water (especially mouth and ears).

Use extreme caution with all children wishing to use the hot tub, they are prone to overheating and this can be very dangerous.

ALL children under 16 MUST be supervised at all times

Operation

ONLY use the control panel buttons shown to you on entry

Food & Drink

Never take glass into the hot tub, plastic glasses are provided.

Any glass broken in or around the tub needs to be reported immediately.

Proper Use

The hot tub is quite deep so for caution there should always be a minimum of 2 people in the hot tub in case of an emergency.

Keep all loose articles of clothing and jewellery away from the rotating jets.

Test the water with your hand before entering to make sure it is a comfortable temperature.

Guests should never submerge their head in the water.

Hot tub water is not suitable to be in or near your mouth and should never be consumed.

It is your responsibility to instruct any children of this advice.

Do not jump into the hot tub, nor stand on or jump on the lid.

Be aware that surfaces in and around the hot tub may be slippery with water or ice.

Removing and Replacing the Cover

There are 2 clips to hold the hot tub lid on. You will be shown on entry to the lodge how to open and shut the tub. Do not attempt to forcibly pull the lid or its clips.

Always strap the lid down and clip all 2 clips back when you leave the tub. Failure to do so may end up with the lid being blown off and can damage the lid and its supporting arms, this could be very expensive to repair and you are liable for the cost.

Please report any illnesses following Hot tub usage to the office immediately. This is extremely important if pneumonia-like symptoms are experienced.

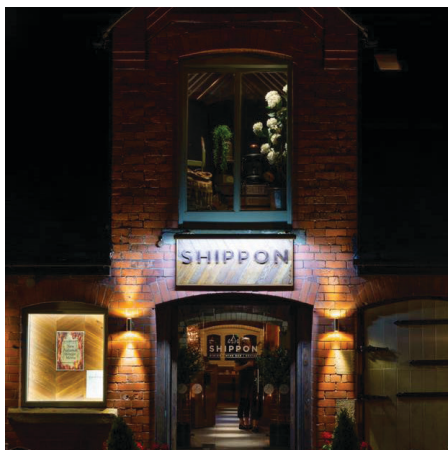
- Water balance/chemicals will be adjusted as necessary and results recorded. This procedure is a safety requirement for hot tubs in holiday properties and ensures that the chemical balance of the water remains continuously safe for your enjoyment throughout your stay. If upon inspection the hot tub is found to be dirty due to misuse, it may be necessary for us to empty the hot tub and switch it off. We reserve the right to turn the hot tub off for the remainder of your stay. If you wish to have the hot tub cleaned and refilled, this will incur an additional cost of £75.00. Please be aware that it can take up to 48 hours for the pool to reheat.
- Only guests whose names have been provided on your booking are permitted to use your hot tub.
- Please note the maximum capacity per lodge for each hot tub.
- The hot tub must never be switched off at the mains. Only authorised maintenance personnel are authorised to control the mains power. There may be an extra charge added to your bill if the tub is switched off during your stay – even if you are not using it. Hot tub cleanliness is paramount. For your own safety it is essential that the water is kept clean as failure to do so results in the water balance changing which seriously diminishes the effectiveness of the sanitising chemicals. Our authorised maintenance personnel will check the chemical balance of the hot tub periodically to monitor the levels of micro bacteria. This may be up to 3 times a day (dependent on usage) to check the water balance and quality.
- The Plassey Leisure Park take no responsibility for any accident, injury or health issue resulting from the use of the hot tub.

The hot tub has been provided for you to enjoy in comfort and provide a relaxing experience whilst you stay with us. However; for your safety and enjoyment there are guidelines for the proper use of the hot tub that must be adhered to by all guests. This is an important health and safety legal requirement for Hot tubs used in a commercial environment. You must adhere to the guidelines set out below. Failure to do so could result in injury or death and The Plassey Leisure Park accepts no liability, due to loss or injury in relation to inappropriate behaviour, or misuse whilst in or around the confines of the hot tub.

In Case of Emergency

In the event of an emergency within your Lodge/Tent or any neighbouring Lodge/Tent, please follow these simple rules:

- Leave your Lodge/Tent by way of the safest route, make sure all of your party are with you and close the door if you can;
- Use a mobile phone to make contact with Reception and/or the Night Warden
Reception - 01978 780 277
Night Warden - 07597 944 806
- Make your way to the car park and stand by the 'fire assembly' sign to await further instructions;
- Please do not attempt to re-enter your Lodge/Tent until you have been told it is safe to do so by a member of the Plassey Leisure Park team;



Shippon Bar & Restaurant

The Shippon is a unique restaurant and bar offering an alluring mix of exquisite food and drink served with in a refurbished cow shed. A must visit for all visitors to our site!

www.theshippon.com
01978 780 999



Haybank Grill & Pizzeria

Dog Friendly, family restaurant overlooking our 9 hole golf course. Pop in for a drink with the family or eat for breakfast, lunch or dinner.

Opens from 8.30am, 7 days a week.



Plassey Golf Club

Enjoy our well established 9 hole golf course, pitch and putt or driving range. Golf Club hire is available at Haybank as well as booking your tee times.



Retail Village

Visit one of the many shops in the Retail village in the park, along with the Hairdressers & Beauticians if you fancy a makeover...Visit the Cake shop for delicious homemade cakes. The old fashion Sweet & gift shop with the best ice-Cream in North Wales its a great hit with everyone.

NIBBLES

Chicken Wings *	£4.95
With sour cream dip with a choice of BBQ, Piri Piri or Cajun spice	
Toasted Breads Selection (Vg)	£4.50
With oil, balsamic vinegar & hummus	
Garlic Ciabatta (V)	£3.95
+ Cheese for £1.00	
Homemade Nachos (V)*	£4.95
With tomato salsa, guacamole & a cheese sauce	
Pulled Pork Bites	£4.50
With a sticky apple & walnut glaze	
Baked Mini Camembert (V)*	£5.95
With a red onion jam & sourdough bread	
Sticky Asian Chipolatas	£4.95

MAINS

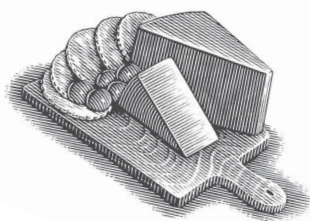
Pan Fried Sea Bass *	£15.95
Crab & lime cake, wilted garlic spinach, onion puree & a lemon caper butter sauce	
Mango & Lime Chicken	£12.95
With a coconut couscous, pineapple jam and Hawaiian slaw	

Shippon Dish of the Day
Please ask waiting on staff for more information

Shippon Chicken Curry	£13.45
Shippon's medium spiced curry sauce, rice, naan & mango chutney	
Shippon Vegetable Curry (Vg)	£10.95
Shippon's medium spiced curry sauce, vegetables, rice, naan & mango chutney	
Homemade Pie of The Day	£11.95
Mash, creamed cabbage, carrots, pancetta & jus	
Fire Roasted Red Pepper, Hummus & Halloumi Burger (V)*	£10.95
Gem lettuce, beef tomato, toasted sourdough bun with onion rings, coleslaw & chips	
8oz Steak Burger *	£10.95
Gem lettuce, beef tomato, red onion chutney in toasted sourdough bun with onion rings, coleslaw & chips	
+ Bacon for £1.25	
+ Cheese for £0.95	
+ Blue cheese for £1.25	
Plassey Beer Battered Fish & Chips	£10.95
Minted mushy peas, tartar sauce & lime wedge	
Spicy Beef Meatball Arrabbiata	£13.50
Served with tagliatelle & garlic bread	
Spicy Mediterranean Vegetable Arrabbiata (Vg)	£10.95
Served with tagliatelle	

SIDES

Fries	£3.50
Chips	£3.50
Onion rings	£3.50
House salad	£3.50
Seasonal Vegetables	£3.50
Truffle & Parmesan Fries	£3.95



SWEETS

Chocolate Brownie (Vg*)	£6.50	Homemade Cheesecake of the Day *	£5.50
Honeycomb & a raspberry sorbet		Vanilla ice cream	
Sticky Toffee pudding	£6.25	Strawberry & Basil Crème Brûlée *	£6.25
Butterscotch sauce & banana ice cream		Shortbread biscuit	
Woodlands of Erbistock Ice Cream or Sorbet *	£4.95	Cheeseboard *	
Choose from 3 scoops of vanilla, banana, chocolate or raspberry sorbet. Flavours may vary, please ask staff for choices.		Selection of Welsh cheeses with an apple and pear chutney & crackers	
		+ 3 cheeses for £7.00	



STARTERS

Chef's Soup of the day (V)*	£4.95
With crusty sourdough bread	
Chicken Liver Pate *	£6.50
Red onion, smoked bacon jam & ciabatta	
Prawn Pil Pil *	£6.95
Marinated prawns in garlic, coriander & chilli with torn bread	
Caramelised onion tartlet (V)	£4.95
Pine nuts, horseradish crème fraîche & watercress	
Spiced Chicken Bon Bons	£5.95
With jalapeño jam	

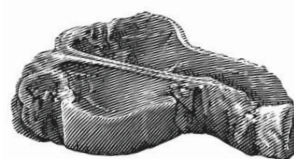
SALADS

Roasted Beetroot & Goat's Cheese (V)*	£9.95
Served with roasted peppers, candied walnuts & watercress	
Caesar Salad *	£7.95
Gem Lettuce, parmesan shavings, croutons, anchovies & soft boiled egg	
+ Chicken & bacon for £2.50	



GRILL *

Pen-y-Lan Gammon	£13.50
With egg	
+ Caramelised pineapple for £1.00	
8oz Sirloin	£19.95
Chef's suggestion - medium	
8oz Fillet	£26.50
Chef's suggestion - medium	
All served with chips, mushroom, tomato, watercress	
+ Garlic king prawns for £4.95	
Sauces	£2.50
Peppercorn	
Diane	
Blue cheese	



SANDWICHES

Served between 12pm - 3pm. All include side salad, crisps and coleslaw.
+ Soup for £2.00
+ Chips for £2.00

Roast Beef & Sauté Onion	£6.95
Served on bloomer bread	
Honey Roasted Ham & Mustard	£5.95
Served on bloomer bread	
Cheese with Apple & Pear Chutney (V)	£5.95
Served on bloomer bread	
Mediterranean Vegetable Ciabatta (V)	£8.95
With goats cheese	
Steak Ciabatta	£9.95
With blue cheese & caramelised onions	





HAYBANK

BAR | PIZZERIA | GRILL

We offer an informal service. Tables are first come first serve.

Please order and pay for food and drink at the bar / till area and food will be brought to your table.

LUNCHTIME WRAPS

Available 12 noon to 4 pm
Served with fries and house slaw

Tuna Mayo Wrap

Tuna mayonnaise, lettuce and tomato £5.50

Grilled Halloumi Wrap (v)

Grilled halloumi, lettuce, tomato and sweet chilli sauce £5.15

Southern Fried Chicken Wrap

Southern fried chicken with lettuce, tomato and sweet chilli sauce £5.75

BLT Wrap

Bacon, lettuce, tomato and mayonnaise £5.95

ALL DAY BASKETS

Available from 12 noon
Served with fries and house slaw

Cod Goujons Basket

Battered cod goujons with a tartare sauce. £6.25

Southern Fried Chicken Basket

Southern fried chicken with a sweet chilli dipping sauce £6.25

Scampi Basket

Whole tail scampi with a tartare sauce £6.25

Deep Fried Mozzarella Basket

Mozzarella sticks with a sweet chilli dipping sauce £6.25

Buffalo Chicken Wing Basket

Buffalo Chicken Wings with a BBQ sauce £6.25

PIZZERIA

Haybank's Pizza are all freshly prepared by our Chefs topped with a fresh tomato sauce and your favourite toppings then baked in our stone oven.

Margherita (v)

Mozzarella mix and fresh basil £7.50

Premium Pepperoni

Mozzarella mix and lots of your favourite pepperoni £8.75

Hawaiian

Mozzarella mix, bacon and juicy pineapple pieces £8.50

Farmhouse

Mozzarella mix, streaky bacon and sliced mushrooms £8.50

Veggie (v)

Mozzarella mix, sliced peppers, sweetcorn, red onion and sliced mushrooms £8.50

£8.95

Meat Feast

Mozzarella mix, streaky bacon, pepperoni, spicy beef and sliced red onion

SIDES

Fries

+ cheese for 50p £3.00

Onion Rings

Mixed Side Salad £3.00

House Slaw £3.50

Garlic Pizza Bread £1.80

+ cheese for 50p £3.50

(v) Vegetarian

(Vg) Vegan

(Gf) Gluten-free

BURGERS

Premium Haybank burgers served on a burger bun with fries and house slaw.

+ Double up on any burger £2.00

Haybank Classic

£7.25

Premium chargrilled beef burger topped with lettuce, sliced tomato and sweet and spicy burger relish.

+ Cheese for 50p

+ Bacon for £1.00

Minted Lamb

£8.45

Premium chargrilled minted lamb burger topped with lettuce, tomato and a lightly minted mayonnaise

Classic Chicken

£8.45

Premium lightly battered chicken burger topped with lettuce, tomato and mayonnaise.

Veggie Burger (v)

£7.25

Premium veggie burger topped with cheese, lettuce, sliced tomato and mayonnaise

DESSERTS

Chocolate Fudge Cake (Gf)

£3.95

Served warm with vanilla ice cream

Sticky Toffee Pudding

£4.25

Served with vanilla ice cream

Selection Of Ice Cream

£3.95

3 scoops - choose from:

Vanilla, strawberry, chocolate or salted caramel

Homemade Cake Of The Day

£1.80

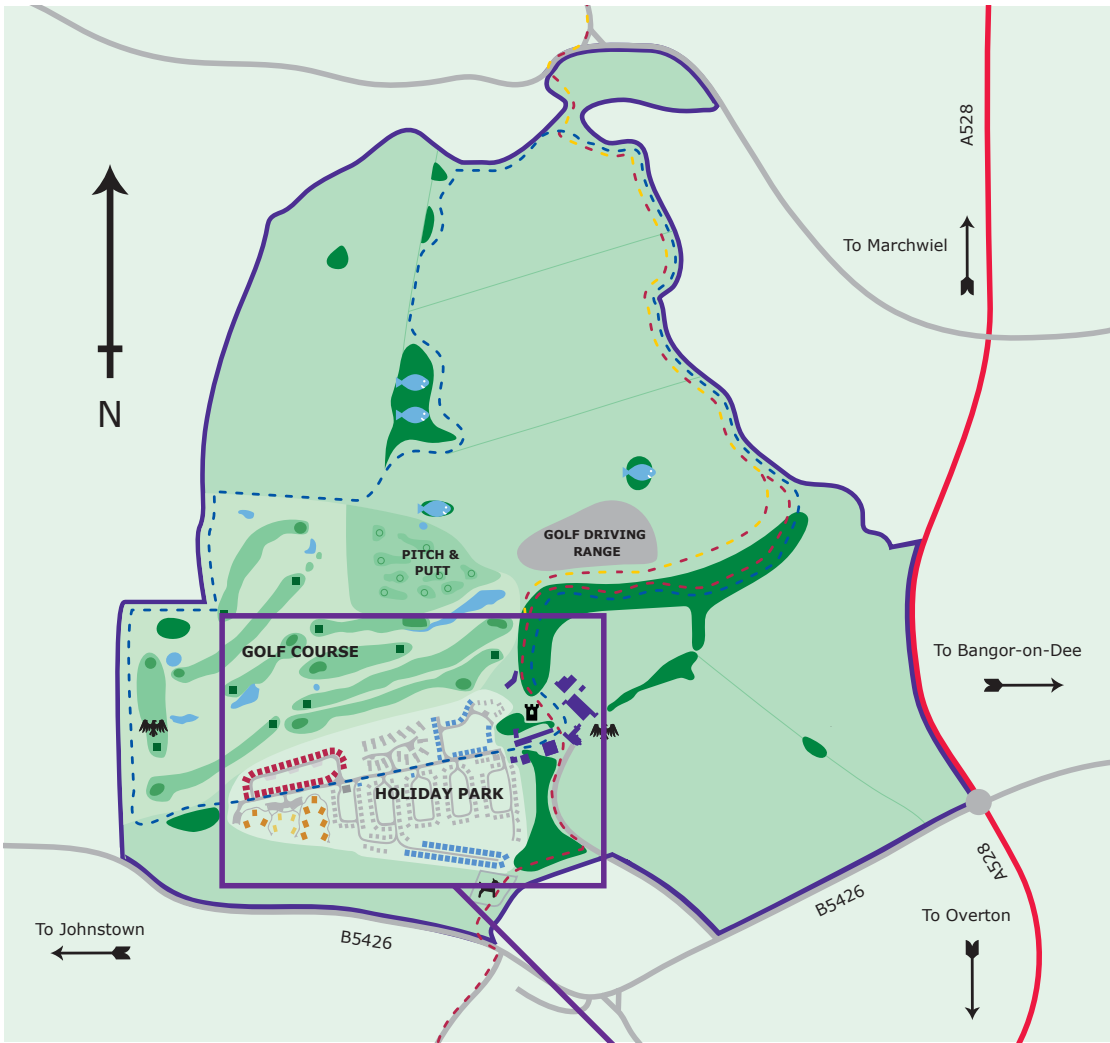
Please ask staff member for options.

Homemade Traybake Of The Day

£1.00

Please ask staff member for options.

Our dish descriptions don't always mention every single ingredient, so just ask if you're unsure. Please note that allergens contained within our condiments & extras are not included in the allergen information. Please inform one of our team of your specific allergy or dietary requirement when ordering, even if you have eaten the dish previously. Our suppliers and kitchens handle numerous ingredients and allergens. Whilst we have strict controls in place to reduce the risk of contamination, unfortunately it is not possible for us to guarantee that our dishes will be 100% allergen or contamination free.



PLASSEY

KEY

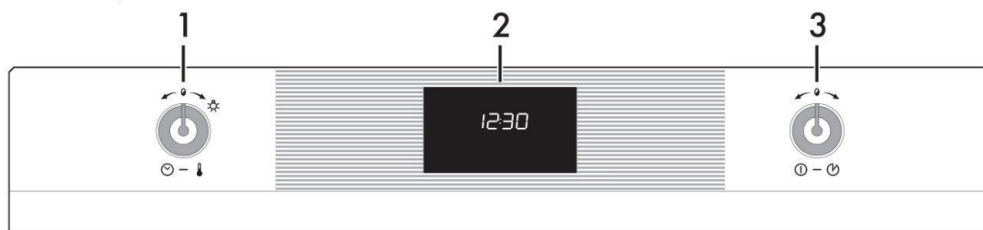
- BADMINTON & TABLE TENNIS
 - CHEMICAL & WASTE WATER DISPOSAL POINT
 - COFFEE SHOP
 - DISABLED FACILITIES
 - DISHWASHING AREA
 - DRINKING WATER
 - FIRE POINT
 - GAMES ROOM
 - LAUNDRETTE
 - PARKING
 - REFUSE POINT
 - RESTAURANT
 - RETAIL & CRAFTS
 - SHOPPING
 - SHOWERS
 - SWIMMING POOL
 - TOILETS
 - WELSH CASTLE THEMED ADVENTURE PLAY PARK
 - MOTORHOME SERVICE POINT
 - DOG BINS
-
- DELUXE PITCHES (ELECTRIC, WATER, WASTE WATER & TV SERVICES)
 - STANDARD HARDSTANDING PITCHES
 - GLAMPING LODGES
 - SAFARI TENTS
 - NATURE TRAIL
 - PERMITTED PATH
 - CYCLE PATH



Smeg Combi Oven User Quick Guide.

Microwave Quick Start

- Push in Function knob "3" on the RHS twice
- Microwave will start for 1min on full power

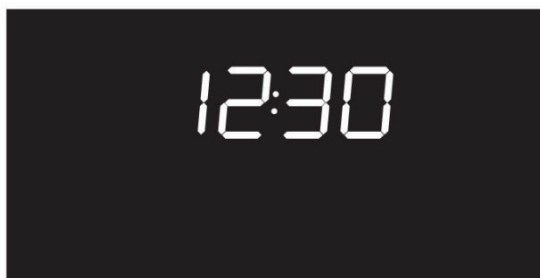


QUICK START microwave function

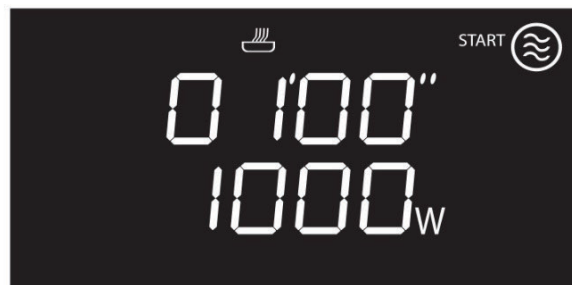


The QUICK START function allows the microwave to be started quickly. This is useful for heating small quantities of liquid or food.

1. From stand-by mode press the function knob twice.



2. The appliance will start the microwave oven with the default settings.




Microwave

- Push in Function knob on the RHS to turn on
- Microwave symbol should so as image below
- Turn LH Temp knob to change cooking time
- Press LH Temp Knob
- Turn LH temp Knob to change power (if required)
- Press RH Function knob to start
- To Re-Start press and hold RH Function knob to turn off Oven and start again.



Microwave

1. Select the microwave function  using the function knob.



2. Press the temperature knob.
3. Turn the temperature knob to change the cooking time (max 30 minutes).
4. Press the temperature knob.
5. Turn the temperature knob to change the power level from 100W to 1000W (see Microwave power levels).

6. Press the function knob to start microwave cooking.



If the door is opened then cooking will stop. Once the door is closed press the function knob to resume cooking.



Press the function knob to temporarily stop the cooking function. Press it again to resume cooking.

7. When cooking has completed the word **Stop** appears on the display and a buzzer sounds.

Grill, Fan Oven & Turbo Oven

- Push in Function knob on the RHS to turn on
- Turn the RH Function knob and select function symbol as below.
- Press, then Turn LH Temp knob to change temperature
- Press, then Turn LH Temp knob to set cooking time
- Press, then Turn LH Temp knob to set cooking power
- Press LH temp Knob to confirm
- "Start & RH Function Knob" Flashes
- Press RH Function knob to start To Re-Start press and hold RH Function knob to turn off Oven and start again.



Grill

The heat coming from the grill element gives perfect grilling results above all for thin and medium thickness meat and, in combination with the rotisserie (where fitted), gives the food an even browning at the end of cooking. Perfect for sausages, spare ribs and bacon. This function enables large quantities of food, particularly meat, to be grilled evenly.

If All Else Fails...

- Press & hold RH Function knob until oven powers off
- Re-start process from top
- or relax and head to Shippon

Ovens



Fan assisted

The operation of the fan, combined with traditional cooking, ensures consistent cooking even with complex recipes. Perfect for biscuits and cakes, even when simultaneously cooked on several levels. (For multiple-level cooking, we recommend using the 2nd and 4th shelves).



Turbo




The combination of fan assisted cooking and traditional cooking allows different foods to be cooked on several levels extremely quickly and efficiently, without odours and flavours mingling. Perfect for large volumes that call for intense cooking.

Connecting Internet on the Lodge TV

- Go to apps button on the remote
- Scroll across and select the browser icon
- Search for and select an icon showing the Plassey Portal Page
- Enter your supplied WIFI access code
- Your TV should now be connected to the Internet
- You can check your internet connection by searching for our website plassey.com
- DO NOT try to connect the Tv using network connection under the menu button as this will block your connection.





 visitplassey  theplassey
 enquiries@plassey.com

**Eyton, Wrexham,
North Wales, LL13 0SP**

